

SysAid: Scalability

What Real Users Think of SysAid's Ability to Scale



Nick B.
Project Manager
at Ark Data Centres Limited



“We have 400 hands-on users using the backend interface, we’ve got 30 active end-users that will use the self-service portal and docking supported by the tool is near 400. We’re certainly not seeing any problems with scalability, so it’s fast enough.”

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Uday M.
CIO at Jewish Board of Family
and Children’s Services



“It is a very scalable solution. We have never had an issue with scalability. A good testimonial to that for us is when we originally started we had about 2,000 users. A couple of years ago, we went through a merger and added another 1,000 users. We didn’t miss a beat.”

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Tobias R.
Group Head of IT at Tour Partner Group



“Scalability is very easy. It’s very easy to scale in regards to scaling up with more administrators and so on. It’s very easy. If you want to add more assets, it’s one email and it’s just an amended license. There is no issue with anything in regards to scalability from growing.”

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Dave J.
Help Desk Administrator at a transportation
company with 1,001-5,000 employees



“It does scale well. The application is designed for company growth. Rather than having SysAid catch up to what you want, you have to catch up to all the features that SysAid offers.”

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