SysAid: Implementation

What Real Users Think of SysAid's Implementation

SysAid®

Michael Z.

IT Director at Guangdong Technion Israel Institute of Technology

★★★★⯪

"The SysAid team provided excellent service to implement the solution for us. From the very first day, we received an account manager, and a project manager, to implement the product. They continued to inquire about our business needs and then finalized the best path for us. They were patient and answered all of our questions."

Read the full review

Cheryl S.

Director of IT Support Services at University of Michigan School of Business

★★★★⯪

"SysAid's professional staff did a really good job of helping us understand how the tool works and what was important to consider as we were setting the tool up. Once we had that knowledge, it was pretty straightforward to do and maintain.
It works very well."

Read the full review

Nick B.

Project Manager at Ark Data Centres Limited

★★★★☆

"It was great when we had a consultant, where we had a session every week and then I'd go away and make the changes. Now I'm a project manager for Ark and I've been an IT manager in the past, but I did the setup myself. It's not complicated at all. They provided us with a solution architect who understood what we were trying to achieve and would guide us. They classify us more to knowledge transfer, rather than consultants. They teach me how the system works and how to use it for ourselves."

Read the full review

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