

SysAid: Ease of Use

What Real Users Think of SysAid's Ease of Use



Uday M.

CIO at Jewish Board of Family and Children's Services



“The user interface is easy to use. It makes it easy for users and administrators to put in different requests and get support by putting tickets in the queue.”

[Read the full review »](#)



Nick B.

Project Manager at Ark Data Centres Limited



“It's all easy to report on, which is quite critical for us as well. It's just ease of use and we're getting cost-saving since we don't have to have three applications doing the same job.”

[Read the full review »](#)



Tobias R.

Group Head of IT at Tour Partner Group



“From the admin side, the user interface is easy to use. There is a good overview. It's quick to deal with to get your requests and to deal with them, to change the status and work on them. From an end-user perspective, it's easy to create the ticket.”

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Michael Z.

IT Director at Guangdong Technion Israel Institute of Technology



“It is very easy to prioritise different events or requests and make us deal with our daily job more efficiently. The system has improved our average resolving time for our customers.”

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Cheryl S.

Director of IT Support Services at University of Michigan School of Business



“SysAid has had a good impact for us because we are able to spend minimal time training that person on the system. It's very easy to add somebody on the administration side and to set them up so that they have the access and groups that they need. The amount of work there is very minimal.”

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